

**TUSCANY SUBDIVISION AT TAMPA PALMS
OWNERS ASSOCIATION, INC.**

**Special Meeting
May 3, 2018, 6:30 PM
West Meadows Clubhouse at 8401 New Tampa Blvd.**

I. Certifying Quorum – Call to Order for Board Meeting

The Tuscan Board Meeting was called to order 6:36 PM by Jay Krause, President, Earline Piscitelli, Treasurer and Lura Willhite, Secretary, Anad Gudaru were present, Richard Fulmer was absent. A quorum was established.

II. Proof of Notice of Meeting

Lura Willhite, HOA Secretary, displayed the Meeting Notice and the management company placed it in the Association files.

III. As this was a Special Meeting, no minutes were presented for approval.

Discussion:

IV. Management Contract

- History of the agreement
- Erl to head up rework of the agreement into a contract; including discussion with Management & Associates
- Suggestions for other management companies were presented to the Board by homeowners

V. Performance of Management Company

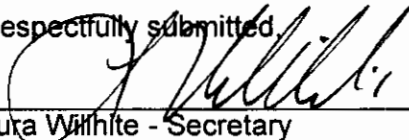
- Staff changes (Manager's Assistant) sending out incomplete and poorly written letters & emails
- Gate fob staff making mistakes
- Accounting staff is doing a great job, with no issues

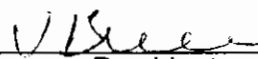
VI. Homeowner Issues

- Efficiency of the management company
- Staff follow through
- Violation/Compliance follow through
- Incorrect information given to homeowners

RESOLVE: To adjourn the meeting at 8:45 pm

Respectfully submitted,


Lura Willhite - Secretary


Jay Krause - President